

**NOTICE TO CONSUMERS**

From: Claire Schenk, Receiver

Date: February 1, 2017

Re: FTC v. Global Access Technical Support LLC, also d/b/a Global S. Connect, Yubdata Tech, and Technolive, Global sMind LLC, also d/b/a Global S. Connect, Source Pundit LLC, also d/b/a OneSource Tech Support, Helios Digital Media LLC, VGlobal ITES Private Limited, Rajiv Chhatwal, Rupinder Kaur, and Neeraj Dubey

The purpose of this notice is to supplement the Receiver's November 4, 2016 notice to consumers in this matter. We recently learned that callers are apparently targeting victims of the scam described in our earlier notice. In this follow on scam, the caller informs the consumer that the service which was previously purchased by the consumer to repair a problem with a computer problem (which was actually a tech pop up created by a previous scam artist) is no longer working. The consumer is then informed that he or she is entitled to a refund because the computer servicing capabilities are faulty. Then, the caller requests access to the computer through Team Viewer to arrange for and/or confirm a refund of the money previously paid by the defrauded consumer.

After allowing the fraudster access to the home computer through a service such as Team Viewer, consumers may be informed that they have received an accidental and mistaken overpayment and that they should immediately wire the requested funds in amounts up to or exceeding \$1500 to the caller. The caller may use a high pressure tactic stating that he or she will be fired if they do not act promptly to return the funds. The overpayment may appear to be legitimate upon first examination since the caller may have had the opportunity to move funds from one account to another.

Consumers are advised that they should be wary of any caller requesting similar access to their computer since the caller may use the opportunity to manipulate funds in the accounts which become available to the caller. Similarly, consumers are advised that they should resist a request for an immediate wire transfer of funds to the caller if they are faced with a situation such as that described in this notice.

If you believe that you have been a victim of this scam or the scam described the November 2016 notice, please call the Federal Trade Commission general complaint line: **1-877-FTC-HELP** or submit a complaint via the FTC website: <https://www.ftccomplaintassistant.gov>

Please state the specific company name in your complaint – that is information that will be used to identify victims for redress. When the litigation is concluded, if there is money available, it will be distributed to victims. At this point in time it appears that the likelihood of a full refund to all victims is minimal, given the available assets and the anticipated level of consumer injury.